

onePAY Success Story

Successful Digital Transformation of Accounts Payable

Company Overview

JEM Restaurant Group, a Taco Bell and Pizza Hut franchisee, has 116 stores across a wide geographic footprint. JEM Restaurant Group is a long-time customer of OneDataSource's business intelligence software, [oneVIEW](#).

Challenge

To gain better control and visibility of the accounts payable process while reducing G&A expenses and time commitment for processing invoices.

The JEM Accounts Payable function is primarily centralized at headquarters with responsibilities divided among bookkeepers and assigned by an operating company. The approval of a majority of invoices is the responsibility of district managers spread across the company footprint. The approval process involved a mix of mail, email and phone communications. Therefore, the process was susceptible to missed invoices and duplicate payments along with vendor relationship challenges.



JEM RESTAURANT GROUP

A Taco Bell and Pizza Hut Franchisee

INDUSTRY

Accommodation and Food Services

SOLUTION

onePAY

“ The digital transformation of our AP process has been entirely successful with onePAY. The return on investment has been a clear win for our organization.”

- Clayton Patton
Controller at JEM Restaurant Group

Results

Due to the long-term success of the current partnership and a clear understanding of OneDataSource's commitment to delivering value, JEM was a willing adopter of **onePAY**. JEM Restaurant's implemented **onePAY** in the spring of 2017.

Improve Efficiency & Reduce Costs

District Managers are approving their invoices faster and with greater accuracy.

The simple online approval process saves significant time that can now be more focus on store operations and leadership.

onePAY's business-rules engine allows for 50% of our invoices to be automatically approved. The Business Rules Automation Engine eliminates significant burden on headquarters and field staff. This creates additional reductions in AP processing time and costs.

Gain Visibility

The operation is now paperless.

JEM was storing paper copies of all invoices. This involved significant filing cabinet space at the home office with lots of downloading, printing, copying and scanning. Due to the implementation, significant time and money has been saved.

The onePAY dashboards and reporting functions help leadership and remote DM's know the number of outstanding invoices and how many they need to approve. With onePAY, JEM enjoys much greater visibility and control over the AP process.



Learn how OneDataSource's powerful accounts payable software can reduce administrative complexity, increase operational efficiency and grow your bottom line. Start now by contacting sales@onedatasource.com.

Our team at OneDataSource provides excellent service for your transition. From implementation to introducing new vendors to continuously improving system performance, we strive to ensure your success.

